SEEKING SUPPORT & REPORTING CONCERNS

Academic Concerns
Students who believe that their Graduate Group is not following recommended academic guidelines or University requirements (for example, annual dissertation committee meetings) should discuss their concerns first with the Graduate Group Chair. If the Graduate Group Chair is involved in the issue, or is unable to resolve the issue, students should next discuss the concern with the Graduate Dean in their school. Students who do not find resolution here should bring the concern to the University’s Vice Provost for Education at provost-ed@upenn.edu. Students uncomfortable with this process at any stage are encouraged to bring their concerns to the Director of the Graduate Student Center (http://www.gsc.upenn.edu) for advice and support.

Concerns Regarding Unfair Treatment, Bias, Harassment, or any Form of Violence

Sorting Through Options
Recognizing that issues of bias, harassment and/or violence can be particularly sensitive, Penn provides several Confidential Campus Resources that can help students sort through options and decide whether and how to make a formal report. These include:

- African-American Resource Center (http://www.upenn.edu/aarc)
- Counseling and Psychological Services (http://www.vpul.upenn.edu/caps)
- Lesbian Gay Bisexual Transgender Center (http://www.vpul.upenn.edu/lgbtc)
- Office of the Chaplain (https://chaplain.upenn.edu)
- The Office of the Ombuds (http://www.upenn.edu/ombuds)
- Office of Penn Violence Prevention and Education (https://www.vpul.upenn.edu/pvp)
- Penn Women’s Center (http://www.vpul.upenn.edu/pwc)
- Special Services Department, Division of Public Safety (https://www.publicsafety.upenn.edu/about/special-services)
- Student Health Service (http://www.vpul.upenn.edu/shs)

Reporting
Students wishing to lodge an official complaint of discrimination, harassment and/or retaliation can pursue either formal mediation or a formal complaint of discrimination, harassment and/or retaliation through the Office of Affirmative Action and Equal Opportunity Programs (http://www.upenn.edu/affirm-action). Affirmative Action maintains a Complaint of Discrimination, Harassment and/or Retaliation Form (http://www.upenn.edu/affirm-action/docs/resolcomplaint.pdf).

215-P-COMPLY (https://secure.ethicspoint.com/domain/media/en/gui/22868) is Penn’s confidential reporting and help line. As a member of the Penn community, you are encouraged to raise questions and concerns, particularly if you suspect violations of policies or legal requirements. To report a student engaged in misconduct, contact the Office of Student Conduct (https://www.osc.upenn.edu), which is responsible for matters of student discipline. Penn Violence Prevention (https://www.vpul.upenn.edu/pvp/gethelp) provides support and information about options for reporting sexual violence, relationship violence, or stalking.